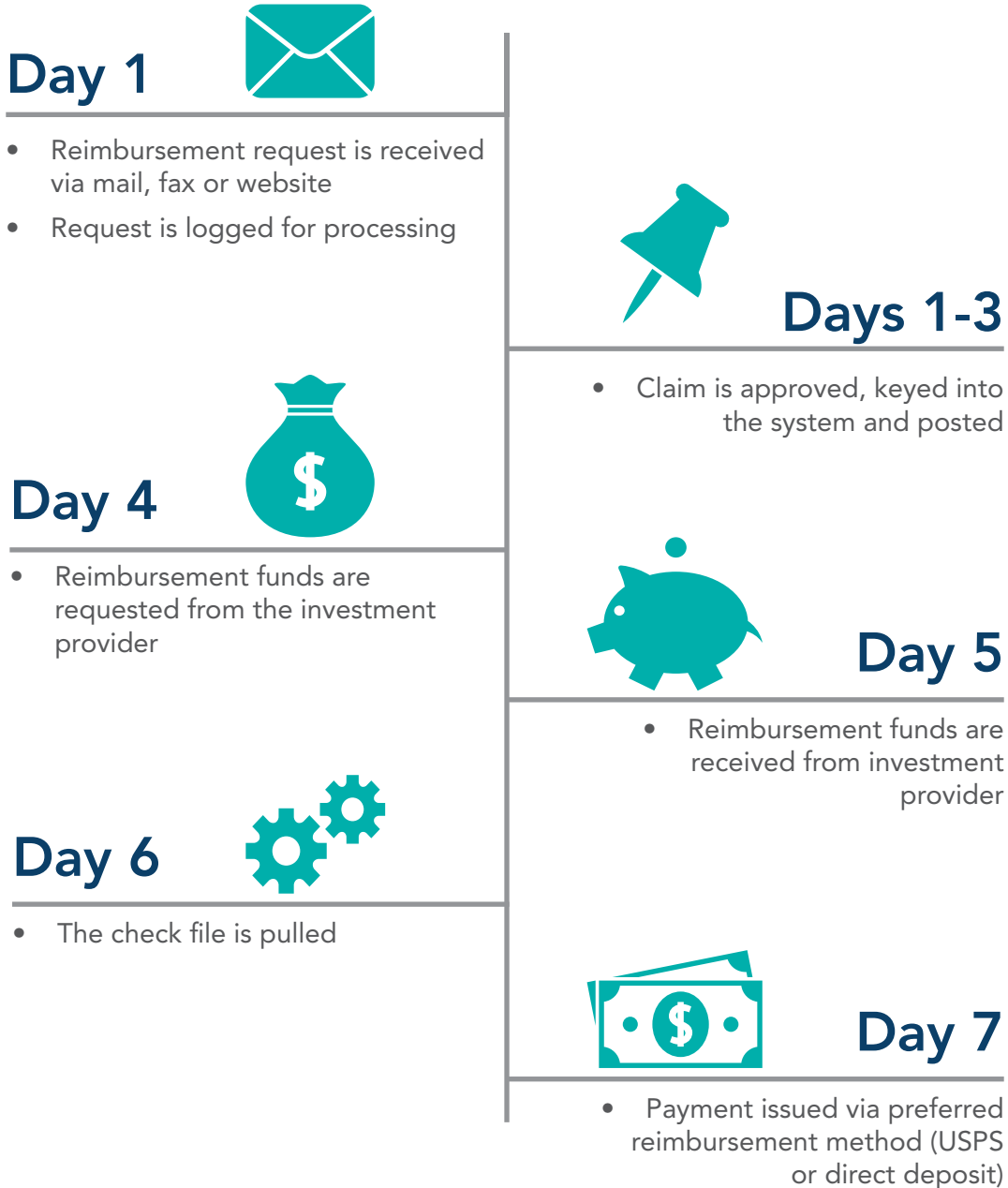


HRA Reimbursement Timeline

What to expect after you submit your claim

Below is a sample timeline of our claims reimbursement process, detailing the events from the time you submit your claim until we send you the reimbursement. Need to get your reimbursement even faster? Submit your claim online at www.MyMidAmerica.com. We prioritize online claims submissions, always processing these requests first for the fastest turnaround time possible.



Note: All days above reflect business days.