

October 24, 2011

Re: New information regarding your 403(b) Retirement Savings Plan

Dear Loudon County Board of Education Employee:

Per IRS Regulations Employers are required to provide compliance oversight and management of all of their employees' 403(b) accounts. Loudon County Board of Education has chosen MidAmerica Administrative & Retirement Solutions, Inc. to take over as the Third Party Administrator for these plans effective November 1, 2011.

Please contact MidAmerica regarding any questions you have concerning your 403(b) Plan. All plan related transactions (other than investments decisions) must now be validated by MidAmerica prior to being processed by payroll or your investment provider. This includes all distributions, transfers, rollovers, hardships, loans, and salary reduction agreements.

MidAmerica will provide Plan Highlights documents that outline the main points of your Plans. In addition, MidAmerica will provide a customized web page that further explains the plans and provides financial calculators, access to forms, and a list of approved investment providers with contact information. The website address is [www.midamerica.biz](http://www.midamerica.biz). Click Participants, then 403(b) TPA Services, then Go To Your Plan, then type your Employer name until the link appears below.

MidAmerica's fee for administrative services is \$24.00 per year per actively contributing participant. Participants will be responsible for paying the fee which will be withheld pro-rata from contributions prior to being remitted to the provider. MidAmerica guarantees these fees for two years.

MidAmerica's contact information is below.

MidAmerica Administrative & Retirement Solutions, Inc.  
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Toll free (866) 873-4240 • Fax: (877) 513-2272  
[www.midamerica.biz](http://www.midamerica.biz)

Sincerely,  
403(b) TPA Services Department  
MidAmerica Administrative & Retirement Solutions, Inc.